



## **Notice from the Oberlin Water Department**

The Oberlin Water Department is required by the Ohio EPA to issue notices to all customers indicating that the treatment standard for turbidity was not met on March 5, 2024, when a single test result was higher than the standard mandates. This required notice will be delivered to customers as an enclosure in utility bills over the next few days.

To offer further clarification, here's what happened: on March 5<sup>th</sup> at 6:30 a.m., a single automated test result for turbidity exceeded the standard of 1.0 NTU. Turbidity is essentially a measure of the 'cloudiness' of the water and may be indicative of suspended solids. Turbidity samples are taken continuously at 15-minute intervals around the clock. Please note that the 95 other samples taken on March 5<sup>th</sup> were all well below the 1.0 NTU standard.

While this result is technically a violation, we are convinced that it was not indicative of the water provided that day. We believe the turbidity sample that triggered this violation was a result of a deposit breaking off the piping in the automatic sampling equipment. After this occurrence, the sampling apparatus was cleaned and/or replaced. Protocol is now in place to prevent further sampling errors.

If you have any questions on this situation, please contact the Oberlin Water Department at 440-775-7290.